

advanced systems technology, inc.

Standard Service Contract Agreement

Coverage

The cost of this contract covers labor provided by Advanced Systems Technology, INC. This labor is to be provided in one (1) on-site visit every twelve (12) months. All monthly trips will be scheduled with the facility two (2) weeks in advance.

For each visit, the AST representative will perform the following tasks:

- **Preventive Maintenance**
 - Checking the electronics for ground faults, loose connectors, power supply voltages, and wear and tear. Ground faults (if found) would be isolated and turned over to maintenance for repair.
 - Cleaning of the air filters for all actively cooled equipment related to the equipment covered in the contract. Cleaning of the internal components of computers related to the equipment covered in the contract.
 - Removing computer logs, cleaning system registry, etc. related to the equipment covered in the contract.
 - Run system diagnostic on all IP equipment (EC, amplifier, data converter, etc.) related to the equipment covered in the contract.
 - Operate all of the controlled devices (locks, intercoms, camera call-up, etc) from the control panel and turn over detailed report to owner of status. AST would work with a (1) staff member from the facility to assist with checkout.
- **Corrective Maintenance**
 - Any issues found with the system that require equipment replacement or additional work not covered under this contract would be presented to the owner. Only if approved by the owner would the work be performed.

No service trips outside of the scheduled (1) trip is provided as part of this contract.

AST provides free phone technical support during normal business hours to all customers for equipment provided and installed by AST.

This service contract excludes remedy for damage or defect caused by abuse, acts of God, modifications not executed by AST, software changes or upgrades not required to address issues being experienced at this site, improper or insufficient maintenance, or improper operation.

Payments

Payments will be made at regular intervals as given in the "Payment Terms" section of the above estimate. AST will invoice the customer according to these terms, and the customer will be given thirty (30) days to complete payment for this amount.

Terms

This Standard Service Contract is in affect for the period listed in the "Payment Terms" section. AST agrees to provide the services listed above in a timely, ethical, and professional manner. AST also agrees to abide by the laws and regulations of the state in which the service is performed.

Both parties reserve the right to revoke this contract at any time, but the contract cannot be revoked without proper notification. The revoking party must give the other party thirty (30) days' notice of plans to revoke the contract via written letter. In this time, the revoking party must also give the other party an opportunity to resolve any differences or discrepancies that lead to the desire to revoke the contract. If no satisfaction is made for these differences at the end of the thirty day grace period, the contract will be officially revoked.

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Customer Information

Customer Information

Customer Name: Franklin County Juv. Det. Center

Location: 409 E Washington Street
Benton, IL 62812

Customer Contact: Darla

Payment Terms

Contract Term Length: 12 Months

Contract Pay Period: Monthly

Number of Payments: 12

Amount Per Payment: \$ 320.00

Contract Total: \$ 3840.00

Contract Type: Semi-annual

Agreement

I, J. Larry Miller, Chairman, hereby agree to the terms of this contract and do intend to meet all monetary and ethical requirements declared therein for the period given in the "Payment Terms" section of the contract estimate.

Signed: J. Larry Miller Date: SEP. 18, 2003

Printed: J. LARRY MILLER

Position: FRANKLIN COUNTY BOARD CHAIRMAN

AST Rep.: See ATTACHED PAGE Date: _____

Printed: _____

Position: _____

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Signed: J. Larry Miller Date: SEP. 18, 2023

Printed: J. LARRY MILLER

Position: FRANKLIN COUNTY BOARD CHAIRMAN

AST Rep.: Jerry Thomas Date: 11/2/2023

Printed: Jerry Thomas

Position: owner