

The Power of Connection and Protection®

6437 Manchester Avenue
 St. Louis, MO 63139
 PHONE: (314) 645-6200
 Accounting@techelectronics.com
 www.techelectronics.com

Pay online at:
<https://www.techelectronics.com/payment-portal/>

F.I.N. 43-0790955

Invoice No.	Invoice Date	Customer PO	Customer ID	Site ID
N000305894	09/26/2024		CS0000046419	CS0000046419

B Franklin County Courthouse
 100 Public Square
 Benton, IL 62812

S Franklin County Courthouse
 100 Public Square
 Benton, IL 62812

Request No.	Order Type	Contract No.	Sales Rep.	Payment Terms	Exempt Code
SV2409230093 / 1	Service Order	CONT00001		Due Upon Receipt	E99970422

Requestor: Jeff Crisler

Work Performed On: Notifier NFS2-640 AUDIO

System Serial No.: PJ2009220002-1

Service Performed: Out of area, travel. Other repair companies have been on site swapping ACM. Annunciators trying to correct a signaling problem at the annunciator and there is a problem with the UDACT not communicating per customers monitoring company. Reinstalled ACM annunciator and its trouble is related to the UDACT which shares the data connection from the NCA. NCA data not being generated and had to reboot the NCA and all signaling started working and the ACM annunciator trouble cleared. While checking signals to customers monitoring we noticed intermittent proper hand off between the UDACT and monitor companies receiver and called and found phone lines are VOIP and will cause sporadic and intermittent communication signals. Informed customer they need to use an RF/Cell/IP unit for consistent service. All fire system pieces are working properly. System normal. Service Date 9/25/24

Item Description	Unit Price	Qty	Total Price
Labor Activities			
Service	205.00	11.00	2,255.00

Subtotal: 2,255.00

Subtotal: \$2,255.00

Freight: \$0.00

Total: \$2,255.00

Tax: \$0.00

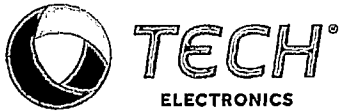
Amount Due: \$2,255.00

Please send payment to:

Tech Electronics
 P.O. Box 790379
 St. Louis, MO 63179

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F.I.N. 43-0790955

Invoice No.	Invoice Date	Customer PO	Customer ID	Site ID
N000307106	10/02/2024		CS0000046419	CS0000046419

NOTICE
 Franklin County Courthouse
 100 Public Square
 Benton, IL 62812

SITE
 Franklin County Courthouse
 100 Public Square
 Benton, IL 62812

Request No.	Order Type	Contract No.	Sales Rep	Payment Terms	Exempt Code
SV2409300102 / 1	Service Order	CONT00001		Due Upon Receipt	E99970422

Requestor: Jeff Crisler

Work Performed On: Notifier NFS2-640 AUDIO

System Serial No.: PJ2009220002-1

Service Performed: Arrived on site and system was in trouble for UDACT. Made a copy of database and sent it in while checking system. Found UDACT-2 was in trouble for phone lines. Clearwater their phone company tried and adjust setting on phone system. None of them worked to clear up line consistently. We made it a little better but it will sometimes still have issues. Only constant fix is to switch off of VoIP lines and go with an IP or cell unit. 10/1/24

Item / Description	Unit Price	Qty	Total Price
Labor Activities			
Service	205.00	6.50	1,332.50

Subtotal: 1,332.50

Subtotal: \$1,332.50

Freight: \$0.00

Total: \$1,332.50

Tax: \$0.00

Amount Due: \$1,332.50

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